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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

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October 12, 2001

EX PARTE OR LATE FILED

WRITTEN EX PARTE

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

Re: CC Docket No. 01-277

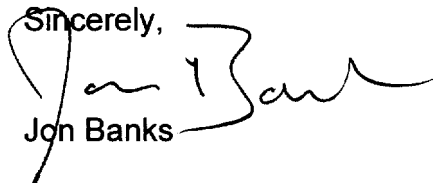
Dear Ms. Salas:

I am providing you with a copy of a presentation that we gave concerning BellSouth's Hot Cut Procedures and Performance to the Department of Justice on October 10, 2001.

In accordance with Section 1.1206, I am filing two copies of this notice and the attachment and request that you place them in the record of the proceeding identified above. The twenty-page limit does not apply as set forth in DA 01-2286.

Sincerely,

Jon Banks



Attachment

cc: Jessica Rosenworcel
Susan Pié
James Davis-Smith
Cynthia Lewis

No. of Copies rec'd 01-2
List ABCDE

BellSouth Hot Cut Performance

Ken Ainsworth

10/12/01

Hot Cut Process/Performance

- Pre-Cut Process
- Hot-Cut Process
- Post-Cut Process
- Performance Data

Pre-Cut Process

- 24/48 Hour Screening Process
- Due Date Final Ready Call

10/12/01

Hot Cuts Start on Time

- Due Date Conversion Starts within 15 minutes of CLEC Specified Time
- Benchmark – 5% or Fewer Misses
- Georgia – BellSouth met every sub-metric on start time for May-August (B2.13 and B2.15)
- Louisiana – BellSouth met every sub-metric on start time for May-July (B2.13 and B2.15)

Hot Cuts are Completed on Time

- Performance Benchmark is 95% Within 15 Minutes (B2.12 and B2.14)
- Georgia – BellSouth met every sub-metric for May – August
- Louisiana – BellSouth met every sub-metric for May-July

CLECs are Notified of Cut Completion on Time

- Average Notification Time Region-wide – 2 to 3 Minutes
 - ◆ Georgia – 4 to 6 Minutes
 - ◆ Louisiana – 2 to 3 Minutes
- Average Time for CLEC to Accept
 - ◆ Region-wide – 3 to 4 Hours
 - ◆ Georgia – Between 3 and 6 Hours
 - ◆ Louisiana – Between 1 and 3 Hours

There are Very Few Non-Process Outages

- Average Recovery Time Measure (B2.16)
 - Any Conflict Resolution After Notification by BellSouth and Before Acceptance by CLEC
- Georgia
 - 9 Reports on Base of 878 – May
 - 4 Reports on Base of 774 – June
 - 2 Reports on Base of 575 – July
 - 7 Reports on Base of 878 - August

Outages – cont'd

◆ Louisiana

- ★ 2 Reports on Base of 130 – May
- ★ 0 Reports on Base of 119 – June
- ★ 2 Reports on Base of 137 – July

Outages – cont'd

- % Provisioning Troubles Within 7 Days
 - ◆ Captures Trouble Reports after CLEC Acceptance
 - ◆ Trouble Reporting Process – CWINS Center
 - ◆ Performance Benchmark is 5% or Fewer Troubles

Outages – cont'd

- ◆ Georgia – Met every sub-metric
May –August
- ◆ Louisiana – Met every sub-metric
May - July